

SPEED POST / COURIER

Ref: ----MKTG/01/17-18

Dated:

TENDER ENQUIRY
DUE DATE OF SUBMISSION: --8th May 18--- UPTO 2.30 P.M.

To,

Sub : - Installation and support for 30 Field Staff Movement Tracker App

Dear Sir,

Please quote your minimum rate in sealed & superscripted envelopes for “Field Force Tracker Android Mobile Software” as per Price Bid (Annex-I) of the tender and the same will be opened on the due date of submission of tender at 3:00 P.M.

S. No.	Description	Qty.
1	Field Force Tracker mobile application	30 users

TERMS & CONDITIONS:-

1. GST is not applicable..
2. Experience not required, Start Ups can also apply. However suitable app has to be ready at the time of bid submission with the participant.
3. Security Deposit of Rs 10,000. To be paid by RTGS CCI Bank account details—Bank Act no 52142903129, IFSC Code: SBIN0020511, Branch address- SBI Scope Complex, 7 Lodhi Road, New Delhi Pin 110003. However no EMD is required
4. Data can be on Cloud sever also.
5. Rate should be quoted as per Price Bid format only.
6. The offer should be valid for a period of at least 15 days from the date of tender opening.
7. The contract shall be valid for a period of one year, however it can be extended by CCI on same terms and conditions depending upon satisfactory performance of the APP and service provider.
8. The installation in concerned Android mobiles to be done within 10 days of work order being placed. Online Demo to be given to officers at various locations, to ensure their familiarity with App.
9. Assistance to be provided to CCI staff for usage of package.
10. Bills to be submitted on monthly basis to HOD Marketing Department at CCI Ltd, Core 5 Scope Complex, 7 Lodhi Road, New Delhi 110003. The paying authority is HOD(FIN), CCI Ltd. of

respective units. In case of GST applicability, CCI's GST no 07AAACC0949B3Z4 is to be mentioned in the invoice, else GST shall not be paid.

11. The qty. given in Price Bid format is indicative and subject to variation. The Corporation reserves the right to revise the qty by +/-20% without assigning any reason at the time of ordering and will not be liable for any claim whatsoever on account of reduction or increase in the quantity.

12. **SUPPORT-** The supplier shall guarantee that the package performs satisfactorily. All app related issues should be resolved within 3 hrs of complaint having been received, while MIS issues have to be resolved within maximum 6 hrs. Contact details of Helpline/Support Team has to be made available where app users can register complaints either telephonically or by mail for which a ticket no has to be generated.

13. Fortnightly statement of complaint tickets raised and their resolution has to be provided.

14. The complaint status shall be reviewed and in case of unsatisfactory performance, the work order/contract can be cancelled.

15. App Requirements:

- a. Home Screen
- b. Login in and Log out- User Id and Password
- c. Option of multiple Admins and Super Admin
- d. GPS Tracker
- e. Provisions for route maps , if any
- f. Fields for "In Time" and "Out Time" to mark start and end of meeting with dealer and journey
- g. Provision for Journey Map with help of Google Maps
- h. Data to be collected at cement outlets

S No	Customer Name	Brand Name	WSP (Rs/bag)	RSP (Rs/bag)	Stock (MT)
1					
2					
3					
4					

More than 10 visits are also possible in a day. Remark column also required.

- i. MIS— Both for journey taken and data collected as shown above on daily, weekly and monthly basis both individual and a pre defined group.

The selected party may also have to provide some additional features depending upon user feedback based on mutual consent.

Please submit your offer in sealed envelopes indicating ref. of tender so as to reach us on or before 8th May 18- upto 2:30 P.M. by subscribing our tender enquiry no. and due date. The bid will be opened on the same date i.e. 8th May 18 at 4:00 P.M.

Thanking you.

Yours faithfully,

AGM. (Mktg)

PRICE BID FORMAT

		1	2	3	4	5
Sl.no.	Features	Qty.	Rate per person per month	GST	Total rate per person per month	Monthly amount (Rs)
1	GPS Tracking, Route Map, Start Time, End Time, Information gathering at counter	30				
2	MIS -Daily, Fortnightly and monthly					

Rate per person per month to be quoted in words also.

L1 to be decided on net cost to CCI after availing eligible ITC